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CARING FOR YOU AND THE ENVIRONMENT!

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BUSINESS AGREEMENT

BETWEEN:

Company Name: Global Waste Group (Pty) Ltd – referred to as “service provider”

Reg Nr: 2009/023019/07

VAT Nr: 4510252465

Address: 339 Price street

Waltloo, Pretoria

AND:

Owner - referred to as “client”

Initials and Surname: _____

Contact number 1: _____ Contact number 2: _____

Physical Address (street name and number) : _____

Stand (erf) number : _____ Phase : _____

HOA/Body Corp: SIX FOUNTAINS

Reg Nr: 2002/027184/08

Premise Name: Six Fountains Residential Estate

Physical Address: 1 Bendeman Boulevard, Six Fountains Estate, Silver Lakes, Pretoria East

Postal Address: P.O. Box 1846, Wapadrand, 0050

Managed by: MAMRE –

Name and Surname: Nicolien van Schalkwyk

Tel: 012 9408197 Cell: 082 880 2193

E-mail: nicolien@mamre.co.za

Accounts to –

Contact person: Nicolien van Schalkwyk

Tel: 012 9408197 E-mail: nicolien@mamre.co.za

The following applies -

1. The service provider agrees to empty the client's: daily- / weekly - / garden bins. This business agreement is with effect from _____ 2024;
2. The **quantity** of bins requested by the client is:
Domestic: _____ **Garden:** _____
3. The general– and/or garden waste removal service will be rendered:
 - 3.1 Domestic bin (1x per week)
 - 3.2 Garden bin (1x per week)
4. The service provider's recycling initiative (Global Recovering) is free of charge. Transparent bags are provided and used for washed recyclable items only. The client is **interested / not interested** in joining this environmentally friendly initiative;
5. Each stand will be provided with a new Global Waste (GW) 240l bin as was requested in writing for their specific need. The domestic - / garden bin is the property of Global Waste and should not be removed from the allocated premise;
 - 5.1 The client is requested to assist their responsible security by ensuring that no bin of the service provider will leave their premise without the service provider's written consent;
 - 5.2 The service provider's bins may be marked with small stickers that are placed under the name and number on the bin. Stickers can be bought from the service provider for an additional charge of R4,00 (per letter) or R24,00 (premise name and unit numbers). Prices are excluding VAT. The client is **interested / not interested** in ordering bin stickers from the service provider;
6. The client should please inform the service provider 14 days in advance should they require more or lesser bins. This arrangement will assist us with logistical and billing purposes;
7. **Domestic** waste (blue bin) will be removed 1x per week for **R125**
Garden waste (green bin) will be removed 1x per week for **R152**
8. These tariffs are applicable for the 2024/2025 book year and will an annual price increase occur on 1 July 2025;
9. In the case of drastic price increases to the service provider, example fuel price, labour, municipal landfill fees etc., before annual business agreement cycle ends and exceeds a 25% increase of the service providers working expense, will the service provider then arrange an urgent meeting with the client to discuss, revise and approve higher tariffs;
10. A detailed invoice will be sent monthly, from the service provider's Financial office, on the 15th (fifteenth) or the closest working day to that day. This will be sent to the client or their administrative manager/agent as was agreed when signing this agreement. The amount due is payable before the last day of that month;
11. The client will inform the service provider of any change that can and will affect this business agreement – terms and conditions;
12. All removal services will immediately be terminated by the service provider should the client fail to pay on or before the last day of that month. The service will continue once full payment was made. Bins will unfortunately only then be collected on the next scheduled day for removal;
13. The service provider's waste removal service will be rendered under the following conditions:

- a. Removals will take place during the scheduled lifting day. No specific lifting time can be arranged and/or allocated to any premise;
 - b. No building rubble, hazardous waste, stones/rocks etc. are allowed in any of the bins;
 - c. Only 10% of garden refuse (leaves, small cuttings) are allowed in the weekly (blue) bin and 100% garden refuse in the garden (green) bin. Logs to be cut in 40x15cm sizes please;
 - d. Bins not marked 'GW' and loose bags will not be collected;
 - e. Place the bin(s) out on the agreed spot before 08:00. Those placed out late will have to stand over until the next scheduled day for removal;
 - f. A once off surcharge of R700 (excluding VAT) will be billed for the service provider's bins marked with anything other than stickers or broken due to negligence or stolen;
 - g. Should the client make use of another company's gardening service will they ensure that none of those contents will be thrown in Global Waste's weekly/daily bins;
 - h. The client remains on the same lifting day(s) right through the year. Kindly prearrange for bins to still be placed out on the designated area by 8:00 on holidays as well please. Operations work on a specific schedule and can unfortunately not accommodate clients on another day. Bins not placed out or placed out late will therefore stand over until the next scheduled day for removal;
14. This business agreement is valid for a two (2) year period and should the client wish to terminate the services do the service provider then need a letter for termination from them, at least thirty (30) days before the business agreement date ends. This business agreement will be renewed for the next two-year term should the service provider receive no letter for termination;
15. The client will give sixty (60) calendar days' notice should they wish to cancel the service provider's service before the business agreement cycle has reached its end. Their reasons be that both parties not concluding regarding the tariffs and any other reasonable cause. This and other reasons for termination from the "client" or "service provider" to be stipulated in the written notice to the party being given notice through either: 1) an e-mail (notice of receipt and feedback must occur) / 2) written notice to be delivered at domicile of the party being given notice;
16. The service provider and client will communicate requests and/or complaints frequently. Three written complaints with a motivation are compulsory should any party wish to end this agreement due to unresolved issues;
17. This business agreement is subject to Tshwane Waste's rules and regulations.

Signed in Pretoria on the _____ day of _____ 2024

Owner:

Signature

Wim Grobler
Global Waste: CEO

Signature

Remember to initial all pages please!